

SupraWEB Guide

SupraWEB is the agent website where you can go to:

- Obtain an update code for your key
- Identify the name of a keyholder by key serial number
- Manage your keybox inventory and listing information
- View, email, and schedule activity reports
- View and send showing feedback
- Manage your bill
- Change your PIN code (*eKEY users*)
- Set up your market area (*eKEY users*)
- Obtain an authorization code for installing eKEY software (*eKEY users*)
- Set up your ActiveKEY Alerts if your Board/Association has this feature activated (*ActiveKEY users*)

SupraWEB can also be accessed using your mobile phone by navigating to <http://supraweb.suprakim.com>.

Need help?

Call for free support 7 days a week, 5am to 7pm Pacific time, toll free **1-877-699-6787**.

Logging in to SupraWEB

1. Go to www.supraekey.com and select **Agents - Log on to SupraWEB**.
2. Enter your user ID and password and select **Login**. If you haven't registered for a single sign on (SSO) user ID and password yet, click the **Register** link to register for a login.
3. The first time you login with your user ID and password you'll need to enter your key serial number and PIN and choose your Board/Association from the list.

The screenshot shows the SupraWEB user interface. At the top left is the Supra logo with the tagline 'A UTC Fire & Security Company'. At the top right, there is a link for 'Problem accessing our site? Contact us' and two user profile icons with links for 'Manage your profile' and 'Register'. The main content area is divided into two columns. The left column contains a 'Login' section with input fields for 'User ID' and 'Password', both marked with a red asterisk. Below these fields are links for 'Forgot Password?' and a checkbox for 'Remember User ID'. A 'Login' button is positioned at the bottom of this section. Below the login section is a 'New User Registration' section with the text 'First time user? Please create an account now.' and a 'Register' button. The right column contains a welcome message: 'Welcome to the UTC Single Sign-On (SSO) page.' followed by instructions for registered users ('Simply enter your current user name and password.') and new users ('Please click register to setup a new user.').

Board/Association: TX-N Texas RE Technical Services

